
Basic Needs 101: *from an I&R perspective*

*For Staff and Volunteers of Indiana's
Information & Referral (I&R) Services*

Indiana 211 Partnership, Inc.

Training Objective

*Understand the basic needs “must
knows” for anyone working in I&R*

- Basic needs
- Poverty Guidelines
- Systems
- Programs/Services
- Community-based services
- Informal resources

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What is I&R?



- Assessment
- Identification of appropriate community-based resources
- Education about service delivery system
- Advocacy

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Basic Needs



Maslow's Hierarchy of Needs



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Basic Needs



Via AIRS Taxonomy

Basic Needs

- Food (Emergency - pantries and hot meals)
- Housing (shelter, housing, loans, moving, utilities)
- Material Resources (clothing, furniture, goods, diapers)
- Transportation

Income Security

- Employment (Job search, matching, Voc Rehab)
- Income Maintenance Programs (TANF, Child care subsidy, Trustees, Medication, WIC, Food Stamps)
- Social Insurance Programs (Medicaid)

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Poverty Guidelines



- Federal poverty threshold is established by Dept of Health and Human Services.
- Note Poverty Guidelines are issued in February each year and some programs do not adopt until later.
- Programs that use these guidelines vary in how they are applied (before/after tax; hard/soft rule; assets calculation).

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2007 Poverty Guidelines

Persons in Family or Household	48 Contiguous States and D.C.	125%	150%	200%	300%
1	\$10,210	\$12,763	\$15,315	\$20,420	\$30,630
2	13,690	\$17,113	\$20,535	\$27,380	\$41,070
3	17,170	\$21,463	\$25,755	\$34,340	\$51,510
4	20,650	\$25,813	\$30,975	\$41,300	\$61,950
5	24,130	\$30,163	\$36,195	\$48,260	\$72,390
6	27,610	\$34,513	\$41,415	\$55,220	\$82,830
7	31,090	\$38,863	\$46,635	\$62,180	\$93,270
8	34,570	\$43,213	\$51,855	\$69,140	\$103,710
For each additional person, add	3,480				

SOURCE: *Federal Register*, Vol. 72, No. 15, January 24, 2007, pp. 3147-3148

Wages

If working ___ hrs/wk, then monthly and annual wages....

Hourly Wage	Monthly if 20hr/wk	Annual if 20 hr/wk	Monthly if 30hr/wk	Annual if 30hr/wk	Monthly if 40hr/wk	Annual if 40hr/wk
\$5.85	\$468	\$6,084	\$702	\$9,126	\$936	\$12,168
\$6.50	\$520	\$6,760	\$780	\$10,140	\$1,040	\$13,520
\$7.00	\$560	\$7,280	\$840	\$10,920	\$1,120	\$14,560
\$8.00	\$640	\$8,320	\$960	\$12,480	\$1,280	\$16,640
\$9.00	\$720	\$9,360	\$1,080	\$14,040	\$1,440	\$18,720
\$10.00	\$800	\$10,400	\$1,200	\$15,600	\$1,600	\$20,800
\$11.00	\$880	\$11,440	\$1,320	\$17,160	\$1,760	\$22,880

Eligibility



- Eligibility and Entitlement programs (TANF, WIC, SSI, SSD, Medicare)
- Flexible programs (pantries, community-based, churches, sometimes trustees)
- How determine whether qualify
 - Income based (i.e. pre-tax household income less than 150% poverty)
 - Assessment based (if more than 3 life skills are impaired; if assistance leads to self-sufficiency)
 - Situation based (crisis, safety, self-reported)

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Systems in Indiana



- Area Agencies on Aging (AAA)
- Community Action Agencies
- Health Departments
- FSSA programs - Div. of Family Resources (DFR), Div. of Child Services (DCS), or formerly “welfare department”
- Purdue Cooperative Extension
- Community Mental Health Center
- Child Care Resource and Referral

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Income Programs



- TANF, Temporary Assistance for Needy Families (formerly AFDC, ADC)
- Social Security, Supplemental Security Income (SSI) and Social Security Disability Income (SSD or SSDI)
- Unemployment insurance (UI)
- Worker's compensation
- Veteran's benefits (VA)

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Food



- WIC, Women, Infants and Children
- Food Stamps
- Food commodities
- Food pantries
- Hot meal sites
- Holiday programs

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Housing and related



- Emergency shelter and transitional housing
- Low-income or subsidized housing such as Section 8, HUD (Housing and Urban Development), Housing Authority
- Home purchase programs
- Low-income Energy Assistance Program (LIHEAP, Project SAFE, Project HEAT)
- Landlord lists, legal tips, eviction procedures
- Moving helpers, storage facilities, “stay safe” and showering places

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Health



- Medicaid, Hoosier Healthwise, CHIP, “Healthy Indiana Plan,” etc
- Medicare, Medicare-Part D, Hoosier Rx
- Community Mental Health Centers and HAP, Hoosier Assurance Plan
- Health Centers or “health clinics”
- Support groups

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Early childhood programs



- Healthy Families
- First Steps
- Head Start
- Childcare subsidy, childcare voucher

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Other “Must Knows”



- Township Trustees – rent, utility, medication, burial, shelter
- Earned Income Tax Credit (EITC)
- Faith-based organizations, such as ministerial associations, St. Vincent DePaul (SVDP) Societies, Salvation Army, etc.

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Items for phone room/desk



- Township maps
- Income charts (hourly to monthly; 100%, 150%, 200% of poverty)
- “Tips” sheets
- Protocols for referring or linking with any agency that has an MOU (mental health crisis, AAA for frail senior, DV shelter, etc.)

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Other Resources



- www.airs.org
- www.in211.org (I&R Professionals)
- Self-sufficiency calculator
<http://www.region4workforceboard.org/calculator/selfsuffcalc.cfm>

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Thank you



*Remember to complete your
evaluation form.*

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